

***PREPARATION OF A DENTAL FACILITY
FOR A JCAHO ACCREDITATION
SITE VISIT
JULY 2007***

DENTAL JCAHO

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DENTAL JCAHO

BASICS-

- Joint Commission on Accreditation of Healthcare Organizations(“Joint Commission”)
- External accreditation of your facility
- One of a few choices
- External accreditation likely to become mandatory

DENTAL JCAHO

JCAHO INTRODUCTION

- NO SPECIFIC DENTAL GUIDELINES
- **BUT** EMPHASIS IS INCREASING
- MANY UNKNOWNNS
- A COORDINATED EFFORT OF YOUR FACILITY AND YOUR DEPARTMENT

DENTAL JCAHO

MAJOR AREAS (LIKELY)-----

- INFECTION CONTROL
- ENVIRONMENT OF CARE
- SAFETY AND NPSG'S
- RADIATION
- PATIENT TRACER
- TQM
- STAFF INTERVIEWS

DENTAL JCAHO

- EFFECT OF REVIEWER BACKGROUND
- EFFECT OF INITIAL WALK-THROUGH
- AREA OF FOCUS OR HARDLY THERE?
- KNOW YOUR FIELD- THEY CAN BE WRONG!!!!!!!!!!!!

DENTAL JCAHO

INFECTION CONTROL

- ***INFECTION CONTROL PROGRAM***
- NOT STRICTLY DENTAL, BUT.....
- PRIORITIZED BASED ON CENTER, COMMUNITY, PATIENTS
- PRIORITIES REVIEWED ANNUALLY
- MORE THAN A BOOK OF POLICIES
- SURVEILLANCE-LOOKING FOR ISSUES?

DENTAL JCAHO

INFECTION CONTROL MANUAL

- A PART OF THE PROGRAM
- INFECTION CONTROL MANUAL WITH DENTAL SECTION
- DENTAL MANUAL WITH IC SECTION
- AGREEMENT OF MANUALS/
KNOWLEDGE OF PERSONNEL/
ACTUAL PROCEDURES

DENTAL JCAHO

EXAMPLE OF AGREEMENT:

- **RISK ANALYSIS- NEED TO PROTECT EMPLOYEES FROM BLOODBORNE PATHOGENS**
- **GOAL, OBJECTIVE-NEED FOR EYE PROTECTION, COMPLIANCE WITH OSHA, JCAHO, NYSDOH**
- **POLICY AND PROCEDURE IN MANUAL(S)-IC, MEDICAL, DENTAL, LAB, NURSING.....**
- **EYESHIELDS PURCHASED AND AVAILABLE**
- **EYESHIELDS ACTUALLY WORN**
- **STAFF KNOW WHEN AND HOW TO USE AND DISINFECT EYESHIELDS**

DENTAL JCAHO

SPORE TESTING:

- WEEKLY
- RESULTS AVAILABLE
- FOLLOW UP OF POSITIVES
- WRITTEN POLICY OF FOLLOW-UP
????????????????
- TRY A FAKE POSITIVE ??????????????????
- TRACKING SYSTEM (NOTEBOOK)-
MISSING REPORTS ????????

DENTAL JCAHO

PROCESS INDICATORS-

- ARROWS, BOXES AND CIRCLES
- NECESSARY BUT NOT SUFFICIENT-
NEED SPORE TESTING
- WILL PREVENT USING
UNPROCESSED INSTRUMENTS
- SOME PRACTICES USE PROCESS
INDICATOR ***INSIDE BAG*** ALSO

DENTAL JCAHO

ROOM EQUIPMENT:

PPE: GLOVES, FACESHIELDS, MASKS

- AVAILABLE?
- IN POLICY?
- ACTIVELY WORN?
- CONSISTENCY OF POLICY/REALITY

SHARPS CONTAINERS

- SHARPS- WHO? HOW?
- SCALPELS/ SYRINGE NEEDLES/ SUTURE NEEDLES
- CONSISTENCY OF POLICY/REALITY
- SCALPEL BLADE REMOVAL
- NO STORAGE ON SHARPS CONTAINER
- MOUNTED- NO FREE SHARPS TOY BOXES
- KEEP BOXES LOCKED

DENTAL JCAHO

INFECTION CONTROL- INSTRUMENTS

- NO DRYING OF MATERIAL
- MINIMAL HANDLING-ULTRASONIC?
- PPE-NITRIL GLOVES/FACESHIELDS
- SOAKING LIQUID - MANY CHOICES-
DETERGENT, ENZYMATIC, WATER
- AVOID HIGH LEVEL DISINFECTANT FOR
SOAK-CIDEX!!??%&&&

DENTAL JCAHO

INSTRUMENT STORAGE

- STORED INSTRUMENTS-DATED?
- 30 DAY? 90 DAY? EVENT RELATED STERILITY?
- EVENT-RELATED IS ACCEPTABLE
- MONITOR THE STORAGE DRAWER
- RESTERILIZE- WET, TORN, FALL ON FLOOR
- ***REMIND STAFF NOT TO PICK UP DROPPED INSTRUMENTS***

DENTAL JCAHO

- *INSTRUMENTS, CONT'D*
- *SEPARATION OF CLEAN AND DIRTY AREAS*
- *BEST-SEPARATE ROOMS*
- *NEXT BEST-SEPARATE AREAS (SPATIAL SEPARATION) IN SAME ROOM*
- *NEXT NEXT BEST-NEXT TO EACH OTHER BUT WITH DEFINED CLEAN AND DIRTY AREAS-BARRIERS?*

INFECTION CONTROL- NEEDLESTICKS

- POLICY?
- STAFF AWARE OF POLICY?
- CDC OR NYSDOH OR OTHER?
- CAN WORKER BE ASSESSED QUICKLY?
- CAN WORKER BEGIN MEDICATION QUICKLY?
- FOLLOW UP-TRENDS? IMPROVEMENTS?

DENTAL JCAHO

TREATMENT VERSUS NON-TREATMENT ROOM (as per OSHA)

- POLICIES FOR EATING/DRINKING
- POLICIES FOR MAKE-UP/CONTACT LENSES
- POLICIES IN MANUAL?
- STAFF AWARE?
- IN ORIENTATION? IN REVIEW? IN REAL LIFE?

DENTAL JCAHO

INFECTION CONTROL- REFRIGERATORS

- 3 TYPES----FOOD VERSUS STORAGE
VERSUS LAB
- TEMPERATURE LOG FOR MEDICATIONS

INFECTION CONTROL-SINKS

- NO STORAGE UNDER SINKS-CHECK
OFTEN

DENTAL JCAHO

INFECTION CONTROL- HANDWASHING

- POLICY?
- IS STAFF AWARE OF POLICY?
- SOAP VERSUS ALCOHOL RUBS
- CHANGING GLOVES ALONE IS INSUFFICIENT
- IN ORIENTATION?
- IN REVIEW?
- JCAHO NPSG 2007 # 7

DENTAL JCAHO

NPSG #7: Reduce the risk of health care-acquired infections.

Requirement #7.a.

Comply with current CDC hand hygiene guidelines.
(includes use of alcohol gels)

Requirement #7.b.

Manage as sentinel events all identified cases of unanticipated death or major permanent loss of function associated with a health care-acquired infection.

DENTAL JCAHO

NATIONAL PATIENT SAFETY GOALS THAT AFFECT YOU-

1A- USING 2 PATIENT IDENTIFIERS

2B- LIST OF PROHIBITED ABBREVIATIONS

3C- LOOK ALIKE/SOUND ALIKE DRUGS

3D- LABEL ALL MEDICATIONS USES (TEMPORARY BOTTLES)

7A- HAND HYGIENE

8A KNOWING PATIENT'S CURRENT MEDS

DENTAL JCAHO

HEPATITIS B VACCINATIONS

- All “exposed” staff OR signed declination
- Need to work with HR
- I’ll bet some are missing!

DENTAL JCAHO

PPD/ TB TESTING

- BASED ON RISK
- OFTEN ANNUALLY
- WORK WITH HR
- I'LL BET YOU ARE MISSING SOME!

DENTAL JCAHO

- ***COMPETENCIES***
- EMPHASIS ON ASSISTANT COMPETENCIES
- DOCUMENTATION ON FILE?????
- INSTRUMENT PROCESSING/AUTOCLAVE USE/XRAYS
- SPECIFIC FILES ASKED FOR-AN ASST. WHO STERILIZES INSTRUMENTS??????
- GENERAL EMPLOYEE EVALUATION INSUFFICIENT

COMPETENCIES (CONTINUED)

- INFECTION CONTROL OFFICER/CHAIR
- IS THAT YOU?
- BACKGROUND
- TRAINING
- DOCUMENTATION
- PROFESSIONAL ORGANIZATIONS

DENTAL JCAHO

- **IC COMMITTEE**
- EXISTS?
- MEETS?
- REGULAR RECORD OF MEETINGS (MINUTES)?
- INPUT/RECORDING/ACTIONS
- DENTAL REPRESENTATION?

DENTAL JCAHO

WASTE MATERIAL

- REGULATED BY STATE, CITY, OSHA, EPA
- RED CAN-NO STORAGE, NOT A SEAT
- KEEP CANS CLOSED
- SEPARATION-BIOHAZARD/SHARPS/TRASH
- TEETH-BIOHAZARD-AMALGAM? PATIENT TAKES TOOTH?
- LEAD WRAPPERS FROM FILM-HAZARD? PICK-UP?
- FIXER- HAZARD? PICKUP?

DENTAL JCAHO

- www.jcaho.org
- www.cdc.gov
- www.apic.org
- www.shea-online.org
- www.idsociety.org
- www.osap.org

DENTAL JCAHO

SUGGESTED READINGS

- CDC/MMWR DENTAL INFECTION CONTROL PRACTICES DEC 19,2003
- CDC/MMWR FACILITY INFECTION CONTROL GUIDELINES JUNE 6, 2003
- CDC/MMWR HANDWASHING GUIDELINES OCTOBER 25, 2002
- OSHA REGULATIONS 1910.1030 (ABOUT 20 PAGES-WORTH YOUR WHILE)

DENTAL JCAHO

PAIN ASSESSMENT

- **OFFICIAL JCAHO TRAINING-PAIN ASSESSMENT NOT APPLICABLE TO CHC'S-REALLY FOR HOSPITALS???????**
- **GUESS WHAT? – IT DOES APPLY**
- **POLICY/TOOLS/STAFF KNOWLEDGE/CHART REVIEWS**
- **AGREEMENT OF POLICY WITH PRACTICE- BE ABLE TO SHOW THAT PAIN IS ASSESSED AND TREATED**
- **YOU ARE NOT REQUIRED TO USE HAPPY-FACES**
- **MODIFY YOUR PROGRESS NOTE? CHANGE FORMS?**

DENTAL JCAHO

X-RAY RELATED ITEMS

- *DOSIMETERS*
- RESULTS AVAILABLE FOR JCAHO?
- RESULTS AVAILABLE TO STAFF
- RESULTS REVIEWED AND SIGNED OFF
- STAFF KNOWLEDGE THAT RESULTS ARE AVAILABLE

DENTAL JCAHO

X-RAY ITEMS - 2

- RESULTS TIMELY?
- POLICY FOR WEARING
- POLICY FOR STORAGE
- POLICY FOR FOLLOW-UP
- ANY ACTUAL F/U
- ARE THEY WEARING THEM TODAY??????

DENTAL JCAHO

X-RAY - 3

- POLICY FOR PREGNANT PATIENTS?
- NYSDOH GUIDELINES FROM 8/06
- “ORAL HEALTH CARE DURING PREGNANCY AND EARLY CHILDHOOD”
- POLICY FOR HOLDERS?
- IS STAFF AWARE OF POLICY?

DENTAL JCAHO

- ***X-RAY APRONS***
- AVAILABLE
- USED ON ALL EXPOSURES
- ABILITY TO HANG FLAT
- ARE THEY REALLY?
- TEST FOR “LEAKS”
- NEW-LEAD FREE APRONS?

MEDICATIONS

SECURED

EXPIRATION DATES

MINIMAL

CHECK DRAWERS, CABINETS, EVERYWHERE

PRESCRIPTION PAD CONTROL

NPSG RELATED TO ABBREVIATIONS

STANDARDIZE MEDS IN VARIOUS SITES

COLOR CODING PROBLEMS

DENTAL JCAHO

- *STORAGE*
- NOT ON FLOOR
- NOT NEAR SPRINKLERED CEILING
- NOT NEAR CEILING LIGHTS
- PLASTIC SHEETING?
- NOT NEAR SUCTION

DENTAL JCAHO

- **TQM/CQI AND PATIENT CARE**
- CHART REVIEW: RANDOM PICKS?
- PATIENT CARE AS ASSESSED BY CHARTS?
- PATIENT CARE AS ASSESSED BY EXTERNAL REVIEW?
- NOTE LEGIBILITY
- DENTAL PRESENCE IN TQM TEAM?
- DENTAL INDICATORS IN TQM PROGRAM?

DENTAL JCAHO

PATIENT CARE AND PATIENT TRACER

- PATIENT MAY BE SELECTED FOR PROCEDURE
- HIGH RISK/ SAFETY RELATED?
- EXTRACTIONS WITH TIME-OUT, CONSENT, INFECTION CONTROL ETC. A LIKELY SELECTION

DENTAL JCAHO

TIME OUT/ AVOIDING LATERALITY MISTAKES

- TIME OUT FORM-ESTABLISH PATIENT (2 IDENTIFIERS)
- ESTABLISH TOOTH/SIDE
- AGREEMENT OF DOCTOR/PATIENT/WITNESS (ASST.)
- CAN BE COMBINED WITH CONSENT FORM
- PATIENT SHOULD ALSO IDENTIFY PROVIDER (NAME TAG)

DENTAL JCAHO

TRAINING STAFF AND MOCK SITE VISITS

- INITIAL ORIENTATION
- ANNUAL REVIEW
- DOCUMENTED?
- START JCAHO PREP EARLY
- IS STAFF AWARE? THEY MAY BE QUESTIONED
- USE OF CHECKLISTS
- NEVER ASSUME

DENTAL JCAHO

MORE TRAINING----

- SMALL VISITING TEAM WITH UNFAMILIAR MEMBERS
- QUESTION ALL STAFF-FIRE? SAFETY? CODES RED, BLUE, PINK, GREEN, X-RAY POLICIES? IC POLICIES?
- OPEN ALL DOORS
- WRITTEN F/U LIST WITH RESPONSIBLE PERSON
- HOLD STAFF ACCOUNTABLE
- HAVE STAFF TRAIN STAFF (NOT ALWAYS YOU...)

DENTAL JCAHO

SOME MISC. OBSERVATIONS-----

- “JCAHO SAYS” ...PROBABLY NOT
- “OSHA SAYS”PROBABLY NOT
- THERE ARE AREAS WITHOUT STRICT GUIDELINES AND ANSWERS THAT YOUR ORGANIZATION MUST SOLVE
- YOU MAY DEVELOP YOUR OWN RULES AND GUIDELINES (EXAMPLES....)

**QUESTIONS FOR
THE
DISTINGUISHED
PANEL?**

??????????